





- 1) Q: How can I reduce my ATM card or linked account of Credit card daily limit for payment or purchase service?

我如何調低櫃員機卡或賬戶連結在信用卡的繳付賬單或購物服務的每日交易限額？

A: You can contact our ATM card service hotline at (852) 2211 1818, visit any BEA branch or fill in the online form after login BEA Online to reduce the limits

你可聯絡櫃員機卡服務熱線（852）22111818，親臨東亞銀行分行或登入東亞網上銀行填寫表格以調低繳付賬單或購物服務的每日交易限額。

To reduce the ATM Card daily limit via online form, please login BEA Online > click the “mail box icon”  > click the “send mail to BEA” button  > select ATM Service under “Type of products/Services” and provide the following information in the message field:

如填寫網上表格調低櫃員機卡每日交易限額，請登入東亞網上銀行> 按“郵箱”圖示  > 按“電郵本行”按鈕  > 在“銀行產品／服務類別”選擇自動櫃員機卡服務，並在訊息位置提供以下資料：

- ATM card number/Credit card number linked with deposit account 櫃員機卡號碼 / 連結東亞銀賬戶的信用卡號碼
- Cardholder Name 持卡人姓名
- Service Type to reduce the limit (e.g. payment service limit or purchase service limit) 調低限額服務類別（如：繳付賬單限額或購物限額）
- Adjusted limit amount (multiples of HK\$1,000) 更改限額（限額為千位整數金額）

After input of the above information, press “Proceed” button for submission. 輸入以上資料後，請按“繼續”遞交。

- 2) Q: What is the maximum daily aggregate transaction limit for payment or purchase service?

每日最高的繳付賬單或購物的交易限額是多少？

A: The maximum daily aggregate transaction limit for JET PAYMENT, PPS and JETCO POS payment is HK\$100,000.

Purchase through EPS, UnionPay App and UnionPay POS is HK\$50,000.

繳付賬單服務包括繳費易、繳費靈及銀通終端機付款，每日的最高合併交易限額為港幣 100,000。

購物服務包括易辦事、云閃付應用程式及銀聯終端機，每日的最高合併交易限額為港幣 50,000。

- 3) Q: What is the minimum daily aggregate transaction limit for payment or purchase service?

每日最低的繳付賬單或購物的交易限額是多少？

A: The minimum daily aggregate transaction limit for payment or purchase service are HK\$0.

繳付賬單或購物服務每日的最低合併交易限額為港幣 0。

- 4) Q: Can I suspend the payment or purchase service?

我可否暫停繳付賬單或購物服務？

A: You can set the limit to HK\$0 to suspend the payment or purchase service.

你可更改限額為港幣 0 元以暫停繳付賬單或購物服務。

5) **Q: How long will it take for the new limit to become effective?**

要多久我的指示才能生效？

A: Under normal circumstances, the new limit will be effective within 5 business days. We will notify you via email after the new limit is in effect.

一般情況下，新的限額會在五個工作天內生效。當新的限額生效後，我們會以電郵通知。

6) **Q: How can I increase my ATM card or linked account of Credit card daily limit for payment or purchase service?**

我如何調高櫃員機卡或賬戶連結在信用卡的繳付賬單或購物服務的每日交易限額？

A: Please visit our BEA branch to increase the daily limit for payment or purchase service

請親臨東亞銀行分行以調高繳付賬單或購物服務的每日交易限額。